



**BlueCross BlueShield of Illinois**

P.O. Box 7344  
Chicago, IL 60680-7344

\*\*\*\*\*MIXED AADC 900  
521 1 MB 0.561 2  
TLC SURGICAL CENTER  
240 S LA CIENEGA BL #210  
BEVERLY HILLS CA 90211-3324



**This page is intentionally left blank**



October 18, 2023

Tlc Surgical Center  
240 S La Cienega Bl #210  
Beverly Hills CA 90211

**Subscriber:** Kemberli Anderson  
**Group/Sub. No.:** PK3519/000832780402  
**Claim No.:** U23233ABUB  
**Appeal ID No.:** 532817132  
**Appeal Type:** Provider  
  
**Phone:** (800)828-3116  
**Fax:** (918)551-2011  
**Email:** Appeals@bcbsil.com

**Subject: We're reviewing your appeal**

Dear Tlc Surgical Center ,

Your written appeal was received on September 29, 2023, for the below member and service(s). We're reviewing the appeal and will let you know our decision.

Our response may be delayed if more information is needed for the review. If that happens, we'll let you know what is needed.

This is your first appeal of one available to you.

Service(s)	Request for the Approval of 15879 - Suction assisted lipectomy; lower extremity		
Member	Kemberli Anderson	Provider	JAIME SCHWARTZ, M.D.
Service Date(s)	Pre-Service	Facility	Tlc Surgical Center
Initial Decision	Medical policy review determined that the service provided is not covered based on corporate medical policy criteria.	Initial Decision Code	745
Initial Decision Date	August 23, 2023	Claim Amount	\$0.00

If you'd like your appeal to be closed until more information can be added, please contact customer service. Keep in mind that appeals not received within 180 days of the denial letter (with time allowed for mail delivery) may not be reviewed.

In certain cases, our decision letter and our acknowledgement letter may be sent at the same time. When this happens, you still have the chance to make a statement or present more information. Please contact us within 10 days of the date of our decision letter. We will then reopen your appeal and take your added items.

You may request a copy, free of charge, of the benefit term(s) or rule(s) we used to make our decision. If needed, you may also get a copy of all documents relevant to the appeal free of charge. This includes any new or added evidence that

**bcbsil.com**

Blue Cross and Blue Shield of Illinois, a Division of Health Care Service Corporation, a Mutual Legal Reserve Company, an Independent Licensee of the Blue Cross and Blue Shield Association



October 18, 2023

Tlc Surgical Center  
240 S La Cienega Bl #210  
Beverly Hills CA 90211

<b>Subscriber:</b>	Kemberli Anderson
<b>Group/Sub. No.:</b>	PK3519/000832780402
<b>Claim No.:</b>	U23233ABUB
<b>Appeal ID No.:</b>	532817132
<b>Appeal Type:</b>	Provider
<b>Phone:</b>	(800)828-3116
<b>Fax:</b>	(918)551-2011
<b>Email:</b>	Appeals@bcbsil.com

we didn't have at the time of our first decision. If you'd like a description of the medical code(s), you may ask for that as well.

Our acceptance of a form naming an authorized representative is not an acceptance of assignment or waiver of any anti-assignment provisions of the member's Summary Plan Description and/or benefit booklet. Please refer to the anti-assignment provisions, if any, in the Summary Plan Description and/or benefit booklet for more information.

You may have options if we don't give you a timely response to this appeal or if you're not satisfied with the decision. You may be able to request an Independent External Review (IER) by an Independent Review Organization (IRO). This review is done at no cost to you.

If you have questions or to request copies, please contact Customer Service at the number above.

Sincerely,

*Carolina F.*

Carolina F  
Appeals Specialist I  
Appeals Department

Cc: Kemberli Anderson  
JAIME SCHWARTZ, M.D.

Attachment:  
IL 1557/Languages



**Health care coverage is important for everyone.**

We provide free communication aids and services for anyone with a disability or who needs language assistance. We do not discriminate on the basis of race, color, national origin, sex, gender identity, age, sexual orientation, health status or disability.

To receive language or communication assistance free of charge, please call us at 855-710-6984.

If you believe we have failed to provide a service, or think we have discriminated in another way, contact us to file a grievance.

Office of Civil Rights Coordinator  
300 E. Randolph St.  
35th Floor  
Chicago, Illinois 60601

Phone: 855-664-7270 (voicemail)  
TTY/TDD: 855-661-6965  
Fax: 855-661-6960

You may file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, at:

U.S. Dept. of Health & Human Services  
200 Independence Avenue SW  
Room 509F, HHH Building 1019  
Washington, DC 20201

Phone: 800-368-1019  
TTY/TDD: 800-537-7697  
Complaint Portal: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>  
Complaint Forms: <http://www.hhs.gov/ocr/office/file/index.html>



If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. To talk to an interpreter, call 855-710-6984.

Español Spanish	Si usted o alguien a quien usted está ayudando tiene preguntas, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al 855-710-6984.
العربية Arabic	إن كان لديك أو لدى شخص تساعد أسئلة، فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من دون أية تكلفة. للتحدث مع مترجم فوري، اتصل على الرقم 855-710-6984.
繁體中文 Chinese	如果您，或您正在協助的對象，對此有疑問，您有權利免費以您的母語獲得幫助和訊息。洽詢一位翻譯員，請撥電話 號碼 855-710-6984。
Français French	Si vous, ou quelqu'un que vous êtes en train d'aider, avez des questions, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez 855-710-6984.
Deutsch German	Falls Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer 855-710-6984 an.
ગુજરાતી Gujarati	જો તમને અથવા તમે મદદ કરી રહ્યા હોય એવી કોઈ બીજી વ્યક્તિને એસ.બી.એમ. કાર્યક્રમ બાબતે પ્રશ્નો હોય, તો તમને વિના ખર્ચે, તમારી ભાષામાં મદદ અને માહિતી મેળવવાનો હક્ક છે. દુભાષિયા સાથે વાત કરવા માટે આ નંબર 855-710-6984 પર કોલ કરો.
हिंदी Hindi	यदि आपके, या आप जिसकी सहायता कर रहे हैं उसके, प्रश्न हैं, तो आपको अपनी भाषा में निःशुल्क सहायता और जानकारी प्राप्त करने का अधिकार है। किसी अनुवादक से बात करने के लिए 855-710-6984 पर कॉल करें।
Italiano Italian	Se tu o qualcuno che stai aiutando avete domande, hai il diritto di ottenere aiuto e informazioni nella tua lingua gratuitamente. Per parlare con un interprete, puoi chiamare il numero 855-710-6984.
한국어 Korean	만약 귀하 또는 귀하가 돕는 사람이 질문이 있다면 귀하는 무료로 그러한 도움과 정보를 귀하의 언어로 받을 수 있는 권리가 있습니다. 통역사가 필요하시면 855-710-6984 로 전화하십시오.
Diné Navajo	T'áá ni, éí doodago ła'da bíká anánílwo'ígíí, na'ídíłkidgo, ts'ídá bee ná ahóótí'i' t'áá níłk'e níká a'doolwoł dóó bína'ídíłkidígíí bee níł h odoonih. Ata'dahalne'ígíí bich'í' hodíłlnih kwe'é 855-710-6984.
فارسی Persian	اگر شما، یا کسی که شما به او کمک می کنید، سوالی داشته باشید، حق این را دارید که به زبان خود، به طور رایگان کمک و اطلاعات دریافت نمایید. جهت گفتگو با یک مترجم شفاهی، با شماره 855-710-6984 تماس حاصل نمایید.
Polski Polish	Jeśli Ty lub osoba, której pomagasz, macie jakiegokolwiek pytania, macie prawo do uzyskania bezpłatnej informacji i pomocy we własnym języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer 855-710-6984.
Русский Russian	Если у вас или человека, которому вы помогаете, возникли вопросы, у вас есть право на бесплатную помощь и информацию, предоставленную на вашем языке. Чтобы связаться с переводчиком, позвоните по телефону 855-710-6984.
Tagalog Tagalog	Kung ikaw, o ang isang taong iyong tinutulongan ay may mga tanong, may karapatan kang makakuha ng tulong at impormasyon sa iyong wika nang walang bayad. Upang makipag-usap sa isang tagasalin-wika, tumawag sa 855-710-6984.
اردو Urdu	اگر آپ کو، یا کسی ایسے فرد کو جس کی آپ مدد کر رہے ہیں، کوئی سوال درپیش ہے تو، آپ کو اپنی زبان میں مفت مدد اور معلومات حاصل کرنے کا حق ہے۔ مترجم سے بات کرنے کے لیے، 855-710-6984 پر کال کریں۔
Tiếng Việt Vietnamese	Nếu quý vị, hoặc người mà quý vị giúp đỡ, có câu hỏi, thì quý vị có quyền được giúp đỡ và nhận thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, gọi 855-710-6984.