

		Notes
Coordinator (Diana or Janice)		
CPT Codes	15879 15877 15879 15877 15878	
Insurance Type	BCBS Atlanta GA	
ID Number	UBC 340A23550	
Insurance Phone Number	1-800-875-6314 8666437087 - UM Dept	
PRIOR AUTHORIZATION		
Submitted		
Authorization Number	UM34156867	
Insurance Confirmation		
Approved		
Denied		
Plan Stage Updated & Patient Informed		
APPEALS		
1st Level Appeal Submitted		
Insurance Confirmation		
Approved		
Denied		
Peer to Peer		
Plan Stage Updated & Patient Informed		
2nd Level Appeal Submitted		
Insurance Confirmation		
Approved		
Denied		
Peer to Peer		
Plan Stage Updated & Patient Informed		
GAP EXCEPTION		
1st Level Appeal Submitted		
Insurance Confirmation		
Approved		
Denied		
Peer to Peer		
Plan Stage Updated & Patient Informed		
2nd Level Appeal Submitted		
Insurance Confirmation		
Approved		

Denied		
Peer to Peer		
External Review		
Plan Stage Updated & Patient Informed		
SINGLE CASE AGREEMENT		
Requested		
Insurance Confirmation		
Plan Stage Updated & Patient Informed		
NOTES		
<p>11/3 Called BCBS Atlanta GA at 1-800-676-2583. But they are already close. Operation is only fr 8AM-5PM est. Will call them again tomorrow for follow up with GAP</p> <p>11/4 Called BCBS at 1-800-875-6314. I was advised the gap was denied as of 9/21/22 and no appeal received yet</p> <p>11/11 - called ins, spoke to Marie Ref# i59076284. I was advised that no gap request was received. Correct fax is: 8776632740. This case was patially approved, only code 99244 was denied. fax: (888)859-3046 is for appeal,</p> <p>11/23- Called insurance and spoke to Brenda Ref#I59511827. I was advised that GAP was received on 11/18/22 Document# 20221118010292 no case# assigned yet. if we will callback we could provide doc# so rep can locate file easier. GAP was still on progress. btw, i was told that last 11/18 case manager tried calling our office trying to reach ext 108</p> <p>11/29 - Gap request upheld, same denial. Spoke to Mariae Ref# i59656729 and escalation request has been sent to the Case manager, Shelly L. We may expect callback from them within the week. - DT</p> <p>12/28/2022 - Been on the phone for almost 3hrs trying to get assistance on this Case. I spoke to Mindy @8666437087, she mentioned that she will send another escalation to her manager. we need to wait 24-48 hrs for the callback. i already explained that the approval will expire by 12/31/2022 so we need this case to be handled urgently. We can request an ext if the members plan will be completely the same but it not we need to satrt over.</p> <p>12/29/22- Called insurance and ;vm to case manager</p> <p>01/03/23- Called insurance and spoke to Glenna @8666437087 Ref#i60951967. Rep mentioned that last 12/30/22 they received an update that case upheld and they sugessted list of physician px can go. Philip Brazio #3104232129 Fac: Cedarsinai, Manish Champaneria #8585549950, Frederick Jay Kolb and Christopher Reid #8009268273 Fac: Unviversity CA San Diego, Dung Nguyen #6507252766 Fac: Stanford Uni, and Ketan Patel #3234427906 Fac: University of Southern CA I also ff on the denial letter so we can work on 2nd appeal. - DT</p>		